

Grader Than Return and Refund Policy

We stand behind our product, and your satisfaction is important to us. All refund requests must be made within thirty (30) days from the purchase date if you have zero (0) submissions to Grader Than. If you have made one (1) or more submissions to Grader Than, a request for a refund must be made within fifteen (15) days from the date of the purchase. Refund requests made within fifteen (15) days from the purchase date with up to five (5) submissions will be approved. In all other cases, refunds are handled on a case by case basis and are issued at our sole discretion. No refunds will be issued for any reason after thirty (30) days from the purchase date.

All refunds will be issued to the original method of payment. Refunds are expected to post within 5-10 business days, depending on your bank's policies. Once a refund is issued, you will no longer have access to the refunded course's content. This includes but is not limited to, making submissions and viewing the assignments for the course that has been refunded.

To initiate a refund, please go to <https://www.graderthan.com/contact-us>, select "I have a payment related question" in the Reason selection box, and explain which purchase you would like a refund for in the Message section.

If you have any questions about this policy, please contact us via the "Contact Us" form at <https://www.graderthan.com/contact-us>.